Xerox® AltaLink® 8200 Multifunction Printer Series Embedded AI Apps

Frequently Asked Questions (FAQs)



WHAT ARE THE EMBEDDED AI APPS?

There are three Apps that are Pre-installed on the Xerox® AltaLink® 8200 Multifunction Printers (MFPs). These are the Xerox® Auto-Redaction App, Xerox® Summarizer App, and Xerox® Note Converter App.

HOW ARE THE EMBEDDED AI APPS DIFFERENT FROM THE APPS IN XEROX APP GALLERY?

Embedded AI Apps are fully functional, limited-use apps that are also available for purchase in the Xerox App Gallery.

WHAT IS THE PURPOSE OF INCLUDING THE EMBEDDED AI APPS ON ALTALINK 8200 MFP SERIES?

The three Embedded AI Apps (listed right) are pre-loaded on all AltaLink® 8200 Series MFPs for convenience. These apps use AI technology to drive productivity by automating certain manual, time-intensive, and error-prone business processes.

WHAT IS THE CREDIT ALLOWANCE INCLUDED WITH THE EMBEDDED AI APPS?

Refer to the following chart:

EMBEDDED AI APP	CREDITS ALLOWANCE
Xerox® Auto-Redaction App – scan pages	750
Xerox® Summarizer App – scan pages	325
Xerox® Note Converter App – scan pages	300

These credits are available for each AltaLink® 8200 Device and cannot be shared across MFPs. They are available for five years after installation, or until all credits are consumed, whichever comes first. For more detailed information on the Xerox® Summarizer App credit usage click here.

WHO CAN USE THE EMBEDDED AI APPS?

Any authorized user of the MFPs can use the Embedded AI Apps. Device administrators can hide any of these apps for general users, and make them available to select users (configure the feature through Xerox® Embedded Web Server).

ARE USERS REQUIRED TO HAVE AN ACCOUNT TO USE THE EMBEDDED AI APPS?

Unlike the apps downloaded from the Xerox App Gallery, no account is needed to start using the Embedded AI Apps.

WHAT HAPPENS WHEN THE CREDIT ALLOWANCE EXPIRES OR IS CONSUMED?

When the credit allowance for the Embedded AI Apps expires users will be instructed to go to Xerox App Gallery where additional credits can be purchased to continue use of the service provided by the app. Or, contact your authorized Xerox dealer to purchase additional credits.

I HAVE ALREADY PURCHASED THE APP FROM THE APP GALLERY FOR USE ON ANOTHER DEVICE AND HAVE RECEIVED AN ADDITIONAL ALTALINK DEVICE WITH THE SAME APP AND CREDIT ALLOWANCE. HOW DO I USE BOTH SETS OF CREDITS?

The Embedded AI Apps consume the included credit allowance prior to consuming credits from purchased apps.

CAN THE EMBEDDED AI APPS BE HIDDEN AND MADE VISIBLE ONLY TO SELECT USERS?

Yes, just like other native apps (for example, Email, Scan To), adminstrators can make any of the three Embedded AI Apps visible only to select users or groups (once they have authenticated at the user interface) while hiding them from all other users. (Note: Administrator credentials are required.)



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CAN I REMOVE THE APPS COMPLETELY, NOT JUST HIDE THEM?

Yes, the three Embedded AI Apps can be deleted by the device administrator. It is, however, not recommended, as the limited-use credit allowance will no longer be available to users.

WHERE CAN I GET ASSISTANCE IF I HAVE AN ISSUE USING AN EMBEDDED AI APP?

Contact Xerox.App.Ecosystem.Support@xerox.com. with any questions on the proper functioning of the Embedded AI Apps.

WHERE CAN I GO TO FIND MORE INFORMATION ON THE THREE EMBEDDED AI APPS?

Please visit the <u>Xerox.com</u> pages below.

- Xerox[®] Auto-Redaction App
- Xerox® Summarizer App
- Xerox[®] Note Converter App

ARE THE APPS EASY TO USE, OR WILL TRAINING BE REQUIRED?

Xerox® ConnectKey® Apps are renowned for their intuitive design, ensuring effortless usability without the need for extensive user training. With a streamlined interface and simplified navigation, users can seamlessly access a myriad of functions without feeling overwhelmed. The user-friendly nature of ConnectKey Apps stems from our commitment to eliminating unnecessary complexities, allowing individuals to focus on productivity rather than grappling with technical intricacies.

DO THE EMBEDDED AI APPS RECEIVE UPDATES FROM THE XEROX APP GALLERY?

The Embedded AI Apps will auto-update whenever an update is posted. (Note: The Xerox® Device must be online to receive updates).

HOW DO THE APPS MANAGE DATA WHEN THEY ARE IN USE?

Please see the security guides of the apps for detailed information on how we protect your data when using these apps:

- <u>Security Guide for</u> <u>Xerox</u>® <u>Auto-Redaction App</u>
- Security Guide for Xerox[®] Summarizer App
- <u>Security Guide for</u> Xerox® <u>Note Converter App</u>

ARE THESE APPS GDPR-COMPLIANT?

The Xerox Privacy Statement found in the Xerox Corporation Privacy Policy provides information on our adherence to client data and privacy protection.

